



Dear families and friends,

Our team and I hope this email finds you safe and healthy!

Please remember that the outdoor visits must be pre-scheduled to ensure safe and healthy visits for you, the residents, and our staff. It also allows our team to ensure your loved one is available and ready for your visit to make the most of your time together. These visits require appropriate PPE (masks) to be worn at all times and a social distance of 6 feet between you and your loved ones for the entirety of the visit. If these restrictions pose issues for you please keep in mind that we continue to offer other visitation alternatives like Facetime, Skype and window visits. You can schedule a visit by calling 978-458-3388 at ext. 237 or emailing us at recreation@fairhaven-nursing.com.

(Detailed guidelines are below, as a reminder.)

Other updates from our recreation team include:

- Visits have now been extended to 30 minutes
- Efforts are being made to determine next steps in outdoor activities – more to come in the near future

We are happy to report that we are currently COVID free! As recently directed by the EOHHS for the State of Massachusetts we have initiated another round of Employee COVID screenings. We are awaiting the results from our Lab to see if we remain COVID free for all our front line Employees. Some of our families have inquired about increasing time outdoors so we are actively trying to get people out of their rooms while maintaining the appropriate safety measures. As we continue to maintain a COVID-free status, we will hopefully be able to reduce restrictions under the guidance of the CDC and MA Department of Public Health.

We encourage any residents and family members to contact us with any questions or concerns you may have about the care we are offering. Our commitment is to be as transparent as possible and work to address any issues that arise.

As always, our team and I hope this email finds you safe and healthy. Another “thank you” for all the staff’s hard work, dedication, and compassion for all of our residents here. We remain incredibly grateful for our entire dedicated team and ask you to join me in ensuring that they are included as “Health Care Heroes” battling COVID-19.

Guidelines set by Massachusetts DPH and our center

- All visits must be scheduled in advance and will take place in a designated area.
- The visitor must have their temperature taken and answer simple questions prior to the resident coming out for the visit.
- The resident and their visitor(s) must always wear a facial mask.
- Social distancing must be maintained throughout the entire visit. This means that the resident and their visitor(s) must always be at least six (6) feet apart.



- Person to person contact between the resident and visitor(s) is prohibited.
- No items may be transferred between visitor(s), residents and staff.
- The visits will be for a maximum of thirty (30) minutes.
- The maximum number of visitors allowed at one time is two (2).
- Visits will only be scheduled before sundown.
- A facility staff member will be required to remain with the resident and visitor(s) at all times

Scheduling a visit

- All appointments must be scheduled with our recreation department, by calling 978-458-3388 or by emailing recreation@fairhaven-nursing.com a minimum of 48 hours prior to visit.
- Visitors must arrive at least 10 minutes prior to visitation for proper screening by center (at the main front entrance). All Visitors must be wearing facemask or facemask will be given before screening.

We are still offering other options for visiting with your family member such as electronic devices and/or window visits that can also be scheduled with our Recreation Department by email or by phone.

Thank you and please stay safe and healthy!!!

Sincerely,

A handwritten signature in blue ink that reads "Michael Takesian".

Michael Takesian
Administrator
Fairhaven Nursing Center
Lowell, Massachusetts