



Hello,

I hope this finds you all safe and healthy. First and foremost, thank you again for all the support you have shown the staff at Fairhaven Healthcare Center over the past several weeks. I know this is a very stressful time for everyone. The kind words of appreciation and show of support in many ways has been incredibly uplifting to our staff.

As you may have heard by now, per the Commonwealth's new guidelines, we reached out to the state to expedite testing of many of our residents for COVID-19. Typically, we would test our residents on our own and then send the results off to the state lab. However, the Commonwealth has set up a new program which offers nursing homes expedited testing of residents. In conjunction with our local health department, we were one of the first to do this in our area.

Nearly 130 nursing homes and senior living centers throughout Massachusetts are also affected with COVID-19. We have asked for testing of patients who have shown signs and symptoms indicative of COVID-19. We are caring for them in our center and appreciate the kind words that have been expressed to our team here. We'll update you when we have more news. We are in regular communication with our families.

We extend our sincere appreciation to the Army National Guard and the Air Force National Guard for answering the call for assistance. This testing will allow us to evaluate each resident's health status while we continue to care for their other healthcare needs. Our residents' health and safety is of the utmost concern, and we will take all measures necessary to protect them. Our employees' health status is continuously monitored for temperature, oxygen saturation, and any underlying care concerns. All employees wear surgical masks from the moment they enter the building until they leave at the end of their shift.

Thank you and please know how much we care about all our residents and how committed we are to keep them safe during this time.

Respectfully,

A handwritten signature in blue ink that reads "Michael Takesian".

Michael Takesian  
Administrator  
Fairhaven Nursing Center  
Lowell, Massachusetts